



University of Connecticut Dell Account Team

<http://www.dell.com>

Higher Education Home Page

<http://www.dell.com/hied>

HiEd Account Tech Support:
Customer Service Line:

(800) 274-7799 (option 3)
(800) 274-7799 (option 4)

Laura Licciardello

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Account Executive

Laura_Licciardello@dell.com

Territory based account manager available for Dell products and services consulting, new product roadmaps, technology planning, Dell capabilities presentations, bid planning and all other onsite sales activities.

Chris Avery

PH: (800) 274-7799 x-7244622

Inside Sales Representative

FX: (512) 283-1216

Christopher_Avery@dell.com

Austin-based resource available during business hours for configuration assistance and pricing, order inquiry, shipping information, product specifications and recommendations and all other day-to-day activities.

Quentin Ryan

PH: (617) 610-5148

Systems Consultant

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Territory Server/Storage consultant available for Dell PowerEdge, PowerVault, and EMC product consulting, new server product roadmaps, technology planning and all other onsite pre-sales server and storage activities. On-site hardware/software engineering issues.

Christie Lyle

PH: 800-289-3355 Ext 7234259

Dell - Custom Factory Integration

512-983-3276 Cell

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Project Manager and point of contact for Custom Factory Integration and imaging services

Fran Bogle

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Regional Sales Manager

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Responsible for managing the field Account Executives, Consultants and Engineers for the Northeast.

Enterprise Expert Center (Gold) Tech Support

PH: (800) 945-3355

Servers and Storage

Client Premium Tech Support

PH: (866) 876-3355

Notebooks and Desktops

Dell Printers: John Vasaturo

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Extended (Warranty) Services, Don Adcock

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Inside Enterprise Tech. Support Rep, Mark Smith

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